



दिल न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड

(भारत सरकार के पूर्ण स्वामित्वाधीन)

**THE NEW INDIA ASSURANCE COMPANY LTD.**

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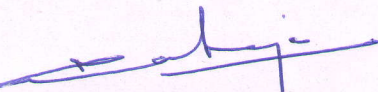
April 11, 2018

**All TPAs**

**Re: Media Reports regarding Notice issued by FDA, Govt. of Maharashtra to certain Hospitals against the Overcharging and Reuse of Disposable Consumables.**

1. There have been recent reports in the electronic and print media regarding investigatory visits by FDA, Government of Maharashtra to the following hospitals against the overcharging and reuse of disposable consumables like Cardiac Catheters, Guidewires, Balloons etc:-
  - (a) Fortis Hospital, Mulund
  - (b) Hiranandani Fortis Hospital, Vashi
  - (c) Platinum Hospital, Mulund
  - (d) BSES Hospital, Andheri
  - (e) Sahyadri Hospital, Pune
  - (f) Wockhardt Heart Hospital, Nagpur
  - (g) Kamalnayan Bajaj Hospital, Aurangabad.
2. Further, it was learnt that the said FDA has subsequently issued Show Cause Notice to these hospitals and the matter has also been discussed during the sessions held in the State Assembly. In the wake of the seriousness of the matter and the above developments, it is hereby advised that all TPAs shall be watchful towards the progress of the issue and precisely monitor the reimbursement as well as cashless claims received for treatment taken at these hospitals.
3. In addition to the above, there is a possibility that such malpractice could have been followed by many other hospitals which have still not been visited by Competent State Authorities. Hence, it is advised that TPAs shall be vigilant on a Pan India basis towards both reimbursement as well as cashless claims, irrespective of whether any hospital is on Preferred Provider Network (PPN), TPA Network or otherwise. Based on the observations and developments, appropriate and suitable action may please be taken immediately and information regarding the same shall be intimated to us.
4. TPAs may also ensure that the NPPA instructions issued vide their order dated 12<sup>th</sup> February 2018, regarding the revision of capping on prices of coronary stents and separately mentioning the cost, brand name, company name and specifications of Cardiac Catheters, Balloons and Guidewires in the Hospital bills is complied in all claims, particularly those for Angiography/Angioplasty packages. Further, to obviate the possibility of reuse, the availability of Stickers/Bar Code in respect of these three items shall be invariably checked during the adjudication of all such claims.

Regards

  
(MRS. NEERA SAXENA)  
DEPUTY GENERAL MANAGER