

## **Brief Advisory for GIPSA Employees and Retirees covered under Group Mediclaim Policy**

Greetings from HI TPA.

1. Contact our Tollfree numbers to reach HI TPA 24\*7 for any support:

[1800 180 3600](tel:18001803600) / [1800 102 3600](tel:18001023600)

2. Check 'Network Hospital' section on website for checking empanelled hospitals. However, if need be, cashless facility can also be organised at any hospital (not listed on website) which meets IRDAI/policy criteria and where members were availing cashless through previous TPA.
3. In case of hospitalization, employees may use their existing TPA cards as proof of being insured under the policy till new cards are issued by HI TPA. In case of non-availability of TPA cards from previous TPA, employee ID card for self and Aadhar card/government issued valid identity proof of other members will be accepted.
4. For facilitating quick response to employee queries on mail, 4 specific email ids have been created for employees through which they can correspond.

National Insurance - [Nationalgipsa@hitpa.co.in](mailto:Nationalgipsa@hitpa.co.in),

New India - [Newindiagipsa@hitpa.co.in](mailto:Newindiagipsa@hitpa.co.in),

Oriental Insurance - [Orientalgipsa@hitpa.co.in](mailto:Orientalgipsa@hitpa.co.in),

United India - [Unitedindiagipsa@hitpa.co.in](mailto:Unitedindiagipsa@hitpa.co.in),

5. Documents for reimbursement claims can be directly submitted/couriered to Health Insurance TPA of India Ltd,  
2<sup>nd</sup> Floor, Majestic Omnia Building,  
A-110, Sector 4, Noida,  
Uttar Pradesh – 201301.

Documents can also be submitted at our branches in Mumbai, Chennai, Kolkata, Bengaluru, Hyderabad and Ahmedabad. Check 'contact us' section on website for respective branch address.

6. SPOC (single point of contact) details for HO and Regional offices shall be shared shortly as well as document pick up arrangements.
7. Mobile Helpline No. 9599922517 can be reached for any emergency support by the member beneficiaries.

We assure our best services to valued employees and their dependents.